

DISCLOSURE

Firm Name	AVID FUTURECARE LLP		
Registered Office	1ST FLOOR BELTALA ROAD KOLKATA -700026		
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Website	www.avidfuturecare.com		
PAN	ABCFA5128Q	GSTIN	19ABCFA5128Q1Z1

OUR REGISTRATIONS DETAILS

Avid Futurecare LLP is an AMFI registered mutual fund distributor (ARN:103439)

Date of Registration- 13/07/2015

Current Validity- 12/07/2027

EUIN : E132037 & E466010

We suggest investment products keeping in mind the suitability profile of the client.

Mutual fund investments are subject to market risks, read all scheme related documents carefully. Past performance is not indicative of future returns. NAVs may fluctuate. No guaranteed or assured returns. Investors are encouraged to conduct their own due diligence before making investment decisions.

As an AMFI-registered Mutual Fund Distributor, Avid Futurecare LLP deals with 'Regular' Plans of the mutual fund schemes. When an investor subscribes to such schemes, Avid Futurecare LLP is entitled to receive a commission on the same.

Commission Disclosure under SEBI Circular

SEBI/IMD/CIR No.4/168230/09

The details of the commission earned by us from various Asset Management Companies (AMCs) are as below:

Scheme Type	First First Year Trail Commission Range (%)	Second Year Onwards Trail Commission Range (%)
Equity Schemes	0.50 - 1.50	0.50 - 1.50
Debt Schemes	0.10 - 1.00	0.10 - 1.00
Hybrid Schemes	0.25 - 1.50	0.25 - 1.50

Note: The above commission structure is subject to change as per AMC discretion.

Avid Futurecare LLP is empanelled with a limited number of mutual fund companies/schemes and investors may want to consider alternate products of mutual fund companies before investing with Avid Futurecare LLP. It is also brought to investors' notice of the general risks and scheme-specific risks associated when investing through mutual funds. The risks that the investor might face include but are not limited to (1) Returns being subject to market risk including loss of capital on account of market volatility, force majeure events, changes in the political and economic environment, default by issuers of securities to mutual funds, bankruptcy or insolvency of issuers and potential segregation of portfolio by AMC in such circumstances. (2) Suspension of redemption facility in case the scheme faces a liquidity crisis. (3) Risks associated with the subscription to a new fund offering of the scheme such as price volatility risk, liquidity risk and delisting risk. (4) Winding up of schemes on account of illiquid instruments, higher volume of redemption requests from the investors or on account of unforeseen market events.

Empanelled Mutual Fund Details

SL No .	NAME OF THE MUTUAL FUND COMPANY	SEBI REGISTRATION NO.	WEBSITE LINK FOR DETAILED INFORMATION
1	360 ONE MUTUAL FUND	MF/067/11/02	https://www.360.one/asset/mutual-funds/home/
2	ABAKKUS MUTUAL FUND	MF/088/25/14	https://www.abakkusmf.com/
3	ADITYA BIRLA SUN LIFE MUTUAL FUND	MF/020/94/8	https://mutualfund.adityabirlacapital.com/
4	AXIS MUTUAL FUND	MF/061/09/02	https://www.axismf.com/
5	BAJAJ FINSERV MUTUAL FUND	MF/078/23/04	https://www.bajajfinserv.in/investments/mutual-funds
6	BANDHAN MUTUAL FUND	MF/042/00/3	https://bandhanmutual.com/
7	BANK OF INDIA MUTUAL FUND	MF/056/08/01	https://www.boimf.in/
8	CANARA ROBECO MUTUAL FUND	MF/004/93/4	https://www.canararobeco.com/
9	DSP MUTUAL FUND	MF/036/97/7	https://www.dspim.com/
10	EDELWEISS MUTUAL FUND	MF/057/08/02	https://www.edelweissmf.com/
11	FRANKLIN TEMPLETON MUTUAL FUND	MF/026/96/8	https://www.franklintempletonindia.com/
12	GROWW MUTUAL FUND	MF/068/11/03	https://groww.in/mutual-funds
13	HDFC MUTUAL FUND	MF/044/00/6	https://www.hdfcfund.com/
14	HELIOS MUTUAL FUND	MF/079/23/05	https://www.heliosmf.in/

15	HSBC MUTUAL FUND	MF/046/02/5	https://www.assetmanagement.hsbc.co.in/en/mutual-funds
16	ICICI PRUDENTIAL MUTUAL FUND	MF/003/93/6	https://www.icicipruamc.com/
17	IDBI MUTUAL FUND	MF/064/10/01	http://www.idbimutual.co.in/
18	INVESCO MUTUAL FUND	MF/052/06/01	https://www.invescomutualfund.com/
19	ITI MUTUAL FUND	MF/073/18/01	https://itiamc.com
20	JM FINANCIAL MUTUAL FUND	MF/015/94/8	https://www.jmfinancialmf.com/
21	KOTAK MUTUAL FUND	MF/038/98/1	https://www.kotakmf.com/
22	LIC MUTUAL FUND	MF/012/94/5	https://www.licmf.com/
23	MAHINDRA MANULIFE MUTUAL FUND	MF/069/16/01	https://www.mahindramanulife.com/
24	MIRAE ASSET MUTUAL FUND	MF/055/07/03	https://www.miraeassetmf.co.in/
25	MOTILAL OSWAL MUTUAL FUND	MF/063/09/04	https://www.motilaloswalmf.com/
26	NIPPON INDIA MUTUAL FUND	MF/022/95/1	https://mf.nipponindiaim.com/
27	PGIM INDIA MUTUAL FUND	MF/065/10/02	https://www.pgimindia.com/mutual-funds/
28	PPFAS MUTUAL FUND	MF/069/12/01	https://amc.ppfas.com/
29	QUANT MUTUAL FUND	MF/028/96/4	https://www.quantmutual.com/
30	QUANTUM MUTUAL FUND	MF/051/05/02	https://www.quantumamc.com/
31	SAMCO MUTUAL FUND	MF/077/21/03	https://www.samcomf.com/
32	SBI MUTUAL FUND	MF/009/93/3	https://www.sbimf.com/
33	SHRIRAM MUTUAL FUND	MF/017/94/4	https://www.shriramamc.in/
34	SUNDARAM MUTUAL FUND	MF/034/97/2	https://www.sundarammutual.com/
35	TATA MUTUAL FUND	MF/023/95/9	https://www.tatamutualfund.com/
36	TAURUS MUTUAL FUND	MF/002/93/	https://www.taurusmutualfund.com/
37	TRUST MUTUAL FUND	MF/075/19/01	https://www.trustmf.com/
38	UNIFI MUTUAL FUND	MF/082/24/08	https://unifimf.com/
39	UNION MUTUAL FUND	MF/066/11/01	https://www.unionmf.com/
40	UTI MUTUAL FUND	MF/048/03/01	https://www.utimf.com/
41	WHITEOAK CAPITAL MUTUAL FUND	MF/074/18/02	https://mf.whiteoakamc.com/

Note: Each mutual fund scheme has its own set of risks associated with them. We suggest you to go through the respective schemes offer documents as above link:

SEBI Registered Mutual Funds (AMC list):

SEBI: <https://www.sebi.gov.in/sebiweb/other/OtherAction.do?doRecognisedFpi=yes&intmId=23>

AMFI Link:

<https://www.amfiindia.com/>

KYC Status Link:

<https://www.cvlkra.com/>

SID, SAI and KIM:

Scheme Information Document (SID), Statement of Additional Information (SAI), and Key Information Memorandum (KIM) available at the SEBI link below: 👉

<https://www.sebi.gov.in/filings/mutual-funds.html>

GRIEVANCE REDRESSAL

How to Lodge a Complaint

Email: avidfuturecare@gmail.com

Phone / WhatsApp: +91 8420526672

Key Person: Mr. Pankaj Bansal – Designated Partner

Office Address: 1st Floor 15C, Bellata Road, Kolkata -700026

Business Hours: Monday – Friday, 10:30 AM – 7:00 PM (IST) (Except Public Holidays)

You may raise a complaint via email, phone call, WhatsApp, or by visiting our office in person with a written letter.

Mandatory details to include:

- Full name
- Mobile number
- Email
- Folio number / PAN (if available)
- Brief description of the issue
- Date of incident
- Supporting documents or screenshots

Escalation Matrix

Level	Contact / Role	Channel	When to Escalate
Level 1	Client Service / Operations Desk	avidfuturecare@gmail.com / +91 8420526672	At first instance

Level	Contact / Role	Channel	When to Escalate
Level 2	Key Person – Mr. Pankaj Bansal	pankaj@avidfuturecare.com / +91 9830233739	If not acknowledged within 2 working days or not resolved within 7 working days
Level 3	AMC Grievance Cell	As per respective AMC / Registrar contact details	If product-side action is required or issue remains unresolved internally
Level 4	SEBI SCORES (Online Grievance Portal)	https://scores.gov.in	If complaint remains unresolved after AMC response within prescribed timelines
Level 5	SMART ODR Portal	https://smartodr.in	If complaint remains unresolved through SCORES within 30 days

Note: We assist investors in drafting and filing escalations to AMCs/Registrars and on SEBI SCORES when required.

Timelines We Follow

Acknowledgment of complaint: Within 2 working days of receipt.

Resolution / Final Response: Within 7 working days of receipt.

If an AMC or Registrar is involved, we will coordinate on behalf of the investor and provide regular progress updates until the matter is resolved.

All complaints are recorded and tracked in our Complaint Register until closure.

What Happens After You Complain

Step 1 - Register & Acknowledge: We acknowledge receipt of your complaint within 2 working days.

Step 2 - Assessment: The complaint is categorized by nature (Service / Transaction / Statement / Portal / Other).

Step 3 - Coordination: If AMC or Registrar involvement is needed, we escalate with your documents and track progress.

Step 4 – Resolution: You receive a written resolution or closure note with details of steps taken.

Step 5 – Closure & Feedback: We record closure in our register and request your feedback for service improvement.

SEBI SCORES – Online Dispute Resolution

If your complaint is not redressed satisfactorily within the prescribed timelines, you may lodge a complaint with SEBI through the SCORES portal at <https://scores.gov.in>. SCORES facilitates tracking the status of the complaint online.

Additionally, you may approach the SMART Online Dispute Resolution (ODR) Portal at <https://smartodr.in> for resolution through online conciliation and arbitration as per SEBI Circular dated July 31, 2023.